

RAMAHCARE.COM PRIVACY POLICY

Last Updated: March 22, 2023

RamahCare.com ("RamahCare" "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy outlines the types of information we collect, how we use that information, and the choices you have regarding the collection and use of your personal information when you visit our website, RamahCare.com (the "Site").

By using our Site, you consent to the terms of this Privacy Policy and our collection, use, and disclosure of your personal information as described herein. We may update this Privacy Policy from time to time, and we will post the updated version on this page.

1. INFORMATION WE COLLECT

- a. Personal Information – Personal Information is data that can be used to identify or contact a specific individual. When you interact with our Site, we may collect Personal Information, such as:
 - i. Name
 - ii. Email address
 - iii. Mailing address
 - iv. Phone number
 - v. Date of birth
 - vi. Medical or health-related information
- b. Non-Personal Information – Non-Personal Information is data that cannot be used to identify or contact a specific individual. We may collect Non-Personal Information, such as:
 - i. IP addresses
 - ii. Browser types
 - iii. Operating systems
 - iv. Geographic location
 - v. Site usage data (e.g., pages visited, time spent on the Site)

2. HOW WE USE YOUR INFORMATION

- a. Personal Information – We may use your Personal Information to:
 - i. Provide you with the services or products you request
 - ii. Respond to your inquiries
 - iii. Send you newsletters or promotional materials
 - iv. Facilitate appointment scheduling
 - v. Process payments and manage accounts
 - vi. Improve our services and Site
 - vii. Comply with legal requirements and protect our legal rights

- b. Non-Personal Information – We may use Non-Personal Information to:
 - i. Analyze Site usage patterns
 - ii. Improve our Site and services
 - iii. Personalize content and advertisements

3. HOW WE SHARE YOUR INFORMATION

- a. Personal information - We may share your Personal Information with:
 - i. Healthcare providers involved in your care
 - ii. Third-party service providers (e.g., payment processors, IT support)
 - iii. Legal or regulatory authorities, when required by law or to protect our rights
 - iv. We will not sell, rent, or share your Personal Information with third parties for their marketing purposes without your explicit consent.
- b. Non-Personal Information – We may share Non-Personal Information with:
 - i. Third parties, such as advertisers or analytics providers, in aggregate form.

4. YOUR CHOICES AND RIGHTS

- a. Access and Update – You can access and update your Personal Information by contacting us at privacy@ramahcare.com.
- b. Opt-Out – If you no longer wish to receive newsletters or promotional materials, you can opt out by following the "unsubscribe" instructions in the email or by contacting us at privacy@ramahcare.com.

5. SECURITY

We implement reasonable security measures to protect your Personal Information from unauthorized access, disclosure, or loss. However, no data transmission over the Internet is completely secure, and we cannot guarantee the absolute security of your information.

6. CHILDREN'S PRIVACY

Our Site is not intended for use by children under the age of 13. We do not knowingly collect Personal Information from children under 13. If you are a parent or guardian and believe that your child has provided Personal Information without your consent, please contact us at privacy@ramahcare.com.

7. CONTACT US

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at: privacy@ramahcare.com.